| Ticket Create<br>Date | Estimated<br>Completion | Ticket | Related<br>RFI | Agency<br>Code | Site Address                                           | Order Summary                                                                                                                                                                                                                                                  | Comments                                              | County   | Carrier     | One time<br>Cost | Monthly<br>Reoccuring |
|-----------------------|-------------------------|--------|----------------|----------------|--------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|----------|-------------|------------------|-----------------------|
| 8/1/2019 11:41        | Date                    | 217637 | 215813         | AD             | 100 N 15 AVE,<br>PHOENIX, AZ 85007                     | Please open a new MAC ticket to install a<br>new Zayo 10GB Wave between Equinix SV<br>and Equinix DA. Please reference the<br>attached RFI. This will be billed under PON<br>025 Sub-PON of A0340                                                              | Install new Zayo 10GB Wave circuit                    | Maricopa | Zayo        | \$0.00           | \$1,199.00            |
| 8/2/2019 6:30         |                         | 217710 | 217202         | PS             | 1053 W FINNEY FLATS<br>RD, CAMP VERDE, AZ<br>85322     | Please order the 20/4 service referenced in this quote.                                                                                                                                                                                                        | Upgrade existing Internet circuit to 20MB             | Yavapai  | CenturyLink | \$0.00           | \$150.00              |
| 8/9/2019 11:48        |                         | 218360 | 201831         | PR             | 699 LONDON BRIDGE<br>RD, LAKE HAVASU<br>CITY, AZ 86403 | Please commence with installing service AZIA-00059 in the quote contained in RFI 201831 from Frontier (20 Mbps) as a replacement for the current DSL line that has 6/2 service.                                                                                | Install new Internet circuit                          | Mohave   | Frontier    | \$0.00           | \$782.00              |
| 8/12/2019 11:46       |                         | 218464 | 218074         | DE             | 1125 W JACKSON ST,<br>PHOENIX, AZ 85007                | DES is upgrading the current CTL circuit to a COX-HFC 10 mb circuit. Connect and test the NEW circuit to the AZNet router.                                                                                                                                     | Upgrade to 10MB HFC                                   | Maricopa | Cox         | \$95.00          | \$252.00              |
| 8/15/2019 15:32       |                         | 218850 | 214415         | HS             | 4814 S 40TH ST,<br>PHOENIX, AZ 85040                   | RFI ticket 214415 was opened to request pricing to increase the speed of the existing Cox circuit at this site, and they have chosen to upgrade to the 50 Mbps option (service ID AZCN-00547, \$355.00 MRC, no NRC).                                           | Increase existing HFC host circuit<br>from 20M to 50M | Maricopa | Сох         | \$0.00           | \$355.00              |
| 8/15/2019 16:38       |                         | 218864 | 218074         | СН             | 1600 E WOOLFORD<br>RD, SHOW LOW, AZ<br>85901           | This is in reference to TR 218074. Quote is attached. Please install two 1fb lines at total MRC of \$63.00 at 1600 E Woolford Rd, Show Low, AZ 85901. Extend the lines to the MDF and terminate them on a biscuit jack. PON/SubPON is 558/334H0. The tech must | Install (2) 1FB lines                                 | Navajo   | Frontier    | \$85.00          | \$63.00               |
| 8/19/2019 15:08       |                         | 219044 | 217787         | DC             | 896 S COOK RD,<br>SAFFORD, AZ 85546                    | Reference AzNet ticket 217787 We would<br>like to move forward with upgrade to<br>MOE product at ASPC-Safford. with/ AZCN-<br>00557 100MB circuit with AZCN-00699.3<br>QoS                                                                                     | Increase existing MOE circuit to 100MB                | Graham   | CenturyLink | \$0.00           | \$560.00              |
| 8/19/2019 15:19       |                         | 219051 | 217429         | DC             | 2500 E VAN BUREN ST,<br>PHOENIX, AZ 85008              | Want to move forward with bandwidth increase for ASPC-Phoenix. Cox quote from ticket number RT 217429 - with service ID AZCN-00563 300MB                                                                                                                       | Increase existing MOE circuit to 300MB                | Maricopa | Cox         | \$0.00           | \$625.00              |
| 8/19/2019 16:27       |                         | 219059 | 218021         | DE             | 1125 W JACKSON ST,<br>PHOENIX, AZ 85007                | Please issue an order to Cox<br>Communications for a 1FB to be used as a<br>fax, for our location at 1125 W. Jackson<br>St, Phx, AZ. This will need to be extended<br>past the demarc to the same data closet<br>where our Cox internet circuit is.            | Order (1) 1FB for fax                                 | Maricopa | Сох         | \$95.00          | \$16.00               |
| 8/21/2019 12:41       |                         | 219253 | 218696         | VS             | 2707 S WHITE<br>MOUNTAIN RD, SHOW<br>LOW, AZ 85901     | We wish to proceed with internet circuit/carrier change at existing ADVS Show Low field office as follows, Site Location Code: VSNASHO003 Arizona Department of Veterans' Services 2707 S White Mountain Rd – Suite J1 Show Low, AZ                            | Install new Internet circuit                          | Navajo   | Cable One   | \$0.00           | \$127.49              |
| 8/23/2019 9:34        |                         | 219433 | 198614         | PS             | 15001 S SR-69 STE A,<br>MAYER, AZ 86333                | Carrier Services per FW: REFRESHED BID-<br>RE: REVISION - FW: AZNET II/RT<br>198614/PS-PSYAMAY001-15001 S SR-69<br>STE A, MAYER, AZ 86333. Please order the<br>20 M service                                                                                    | Install new 20MB Internet circuit                     | Yavapai  | CenturyLink | \$0.00           | \$330.00              |
| 8/23/2019 11:55       |                         | 219462 | 217647         | RG             | 2501 N 4TH ST,<br>FLAGSTAFF, AZ 86004                  | Related to Remedy RFI 217647.<br>Requesting Suddenlink 1GBpS service for<br>\$414.95/mo to replace existing 5MBpS<br>ethernet circuit at this address. Please see<br>attached quote.                                                                           | Install new 1GB Internat circuit                      | Coconino | Suddenlink  | \$49.99          | \$414.95              |
| 8/27/2019 14:52       |                         | 219752 | 219050         | DC             | 2455 N CITRUS RD,<br>GOODYEAR, AZ 85338                | Increase bandwidth at ASPC- Perryville. to<br>1000MB Reference RT-219050 AZCN-<br>00577 1000MB AZCN-00699.3 QoS 5MB                                                                                                                                            | 1GB                                                   | Maricopa | CenturyLink | \$0.00           | \$1,235.00            |
| 8/27/2019 15:02       |                         | 219754 | 217428         | DC             | 10000 S WILMOT RD,<br>TUCSON, AZ 85734                 | Increase bandwidth at ASPC-Tucson to<br>1Gig with Cox We are currently<br>Centurylink and Cox offers a much better<br>price. reference RT-217428 AZCN00579<br>1gig AZCN-00811 RT2mb                                                                            | Install new 1GB Cox MOE circuit                       | Pima     | Cox         | \$0.00           | \$942.00              |
| 8/27/2019 15:30       |                         | 219770 | 219049         | DC             | 1275 W STAR PASS<br>BLVD, TUCSON, AZ<br>85713          | Please increase bandwidth at our Pima Re-<br>entry Center in Tucson. Remedy Ticket RT-<br>219049 Service ID = AZCN-00563 @<br>300MB and AZCN-00699.3 5MB QoS                                                                                                   |                                                       | Pima     | CenturyLink | \$0.00           | \$735.00              |
| 8/30/2019 9:52        |                         | 220084 | 219127         | GF             | 624 N PONDEROSA<br>CIR, PAYSON, AZ<br>85541            | Details: Referencing RFI # 219127 - Please install Century Link Internet for \$76.00 per month at Edward Cini's home office above. ? Arizona Service ID: AZCN-00563 - Standalone (3072k/640k) Centurylink High Speed Internet with Office Plus                 | Install new Internet circuit                          | Gila     | CenturyLink | \$184.00         | \$184.00              |

| 8/30/2019 9:58  | 220085 | 219106 | GF |                                         | Details: Referencing RFI # 219106 - Please install Cox internet for 554.00 per month at Stuart Whitmore's home office above ????????? AZIA-00001: On-Net Stand Alone Internet Access with Bandwidth up to 10/2 Mbps                                      | Install new Internet circuit          | Pima     | Сох         | \$0.00      | \$54.00    |
|-----------------|--------|--------|----|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|----------|-------------|-------------|------------|
| 8/30/2019 10:35 | 220100 | 214108 | DE | 2400 AIRWAY AVE,<br>KINGMAN, AZ 86409   | Please issue an order to CenturyLink/Level<br>3 for a 200mb MOE circuit at our new<br>Multi Service Center location at 2400<br>Airway Avenue, Kingman, AZ 86409. This<br>is a new build from the ground up and<br>March 1st, 2020 due date is requested. | Install new 200MB MOE circuit         | Mohave   | Level 3     | \$12,500.00 | \$2,030.75 |
| 8/30/2019 13:28 | 220150 | 210581 | СН | CITY, AZ 86403                          | This is in reference to RFI 210581. Please upgrade circuit to a On-Net EPI. Metro Ethernet Access Connection 100baseT hand-off 20Mbs at 1755 McCulloch Blvd N. Lake Havasu City, AZ 86403                                                                | Install new 50MB MOE circuit<br>w/CoS | Mohave   | Level 3     | \$18,750.00 | \$1,004.20 |
| 8/30/2019 13:59 | 220157 | 217597 | СН | 250 E CHICAGO ST,<br>CHANDLER, AZ 85225 | This is in reference to RFI 217597. Please install a On-Net EPL Metro Ethernet Access Connection 10baseT hand-off 5Mbs MRC 190.00 and MRC \$35.00 and no NRC for OCWI staff at 250 E Chicago St                                                          | Install new 5MB Internet w/COS        | Maricopa | CenturyLink | \$0.00      | \$225.00   |
| 8/30/2019 13:59 | 220158 | 218737 | DE | 8620 N 22ND AVE,<br>PHOENIX, AZ 85021   | Address: 8620 N. 22nd Ave, Phx, AZ (new location) Please issue order to CenturyLink for the following: 2 1FB's, no features / To be used for 911 back up                                                                                                 | Insta (2) 1FB;s for 911               | Maricopa | CenturyLink | \$127.00    | \$33.00    |